

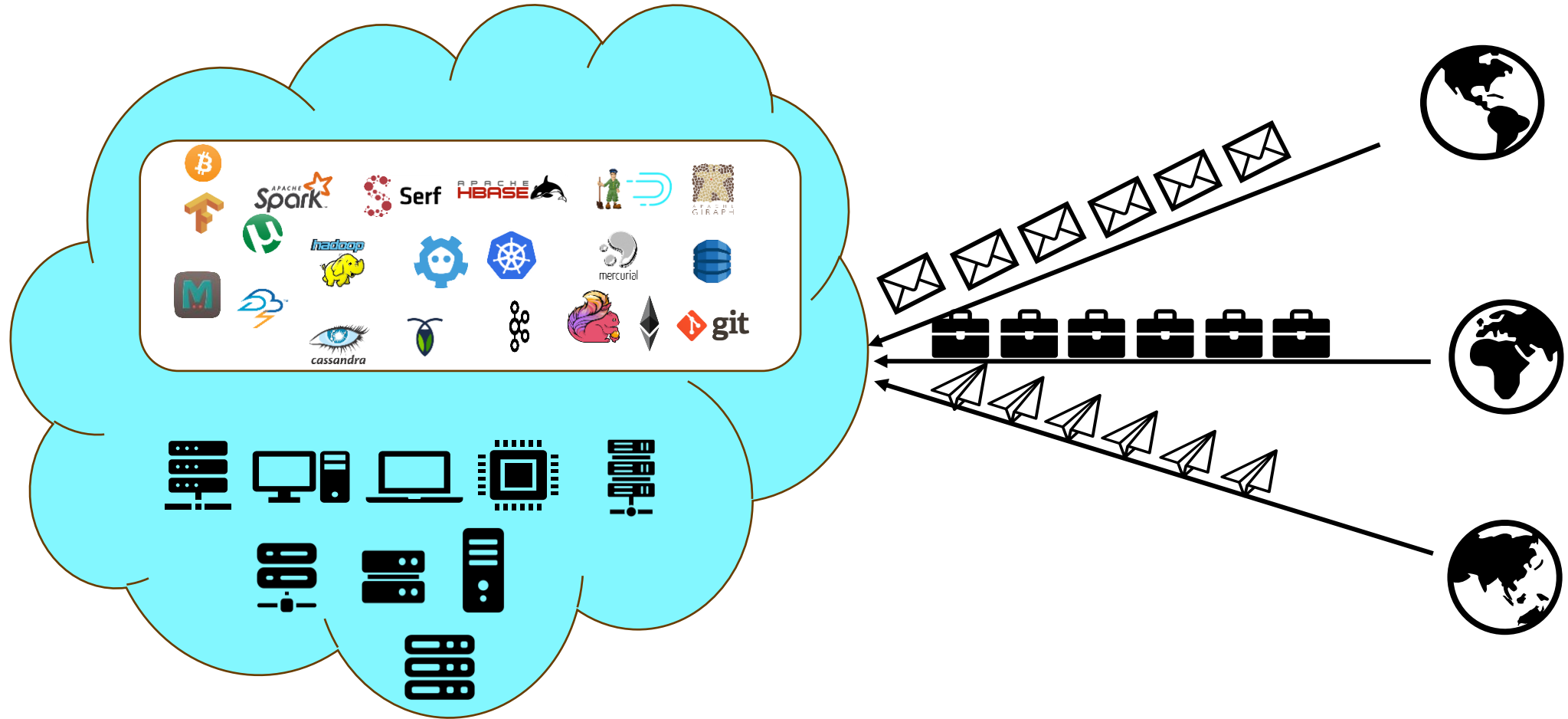


RELIABILITY IN MODERN CLOUD SYSTEMS

Summer 2025

WHY RELIABILITY???

CLOUD SYSTEMS EVERYWHERE



OUTAGES ARE COSTLY

Consulting Report | 23 Jul 2024

The hidden costs of downtime: The \$400B problem facing the Global 2000

In partnership with Splunk

and disrupted operations for some AWS customers, including Atlassian, Twilio, and Capital One.

ripes Out Data

ervice ve

rvice

affecting
k

d for
stant Alexa

an

EDITORS' PICK | INNOVATION > CYBERSECURITY

Micro
Clou

By [Emil Sayeg](#)

Jul 31, 2024, 04:00

< Save



Jan 23,
Teams,

Early in 2024, Microsoft reported a major outage affecting its cloud offerings during the first quarter. The outage impacted various services. While the outage was attributed to Microsoft's Azure cloud services, it also affected Microsoft's other services.

[center](#)

RELIABILITY TO THE RESCUE

- ❖ Reduces the number of incidents
 - ❖ Fewer bugs

RELIABILITY TO THE RESCUE

- ❖ Reduces the number of incidents
 - ❖ Fewer bugs
- ❖ Improves the availability of the application
 - ❖ Lower downtime
 - ❖ More \$\$\$

RELIABILITY TO THE RESCUE

- ❖ Reduces the number of incidents
 - ❖ Fewer bugs
- ❖ Improves the availability of the application
 - ❖ Lower downtime
 - ❖ More \$\$\$
- ❖ Happier customers
 - ❖ More financial gain

RELIABILITY TO THE RESCUE

- ❖ Reduces the number of incidents
 - ❖ Fewer bugs
- ❖ Improves the availability of the application
 - ❖ Lower downtime
 - ❖ More \$\$\$
- ❖ Happier customers
 - ❖ More financial gain

Without reliability guarantees, cloud systems will cease to exist

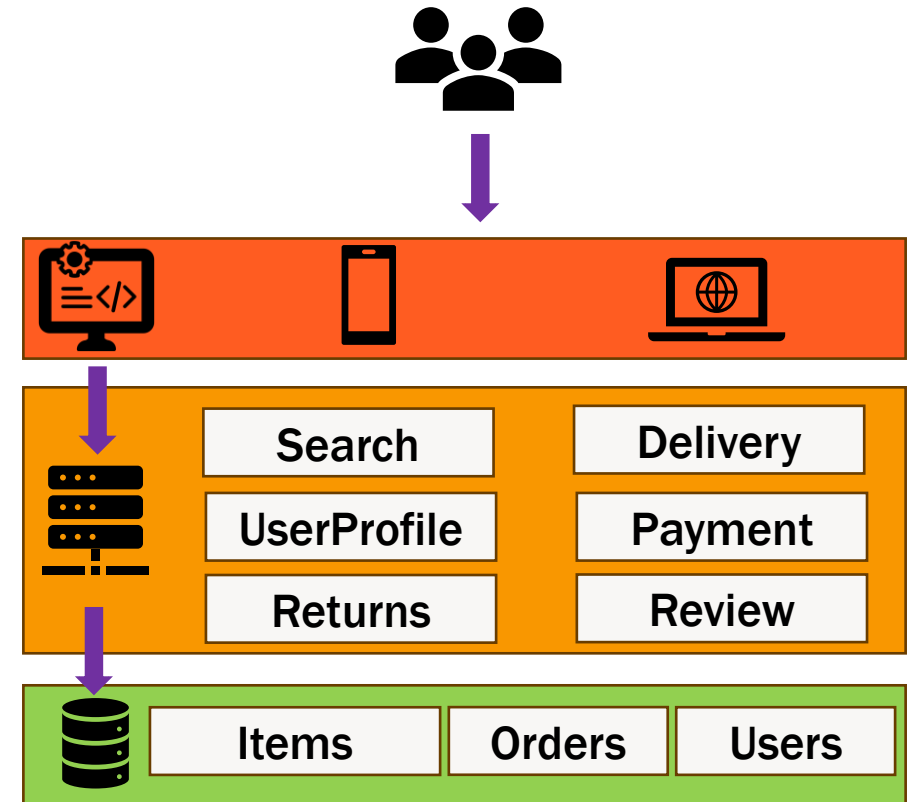
FROM MONOLITHS TO MICROSERVICES

MONOLITHIC BEGINNINGS

- ❖ All the functionality is encapsulated in one
- ❖ Built + Deployed as a single standalone application
- ❖ Typical components include:
 - ❖ Frontend
 - ❖ Business Logic (i.e. functionality)
 - ❖ Database

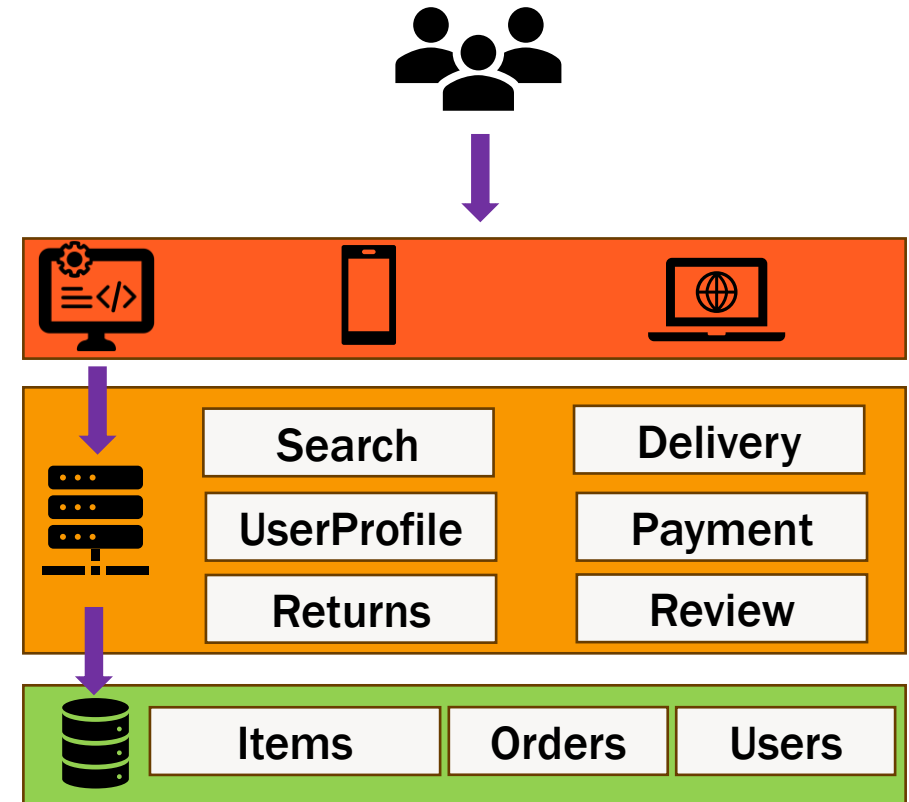
MONOLITHIC BEGINNINGS

- ❖ All the functionality is encapsulated in one
- ❖ Built + Deployed as a single standalone application
- ❖ Typical components include:
 - ❖ Frontend
 - ❖ Business Logic (i.e. functionality)
 - ❖ Database



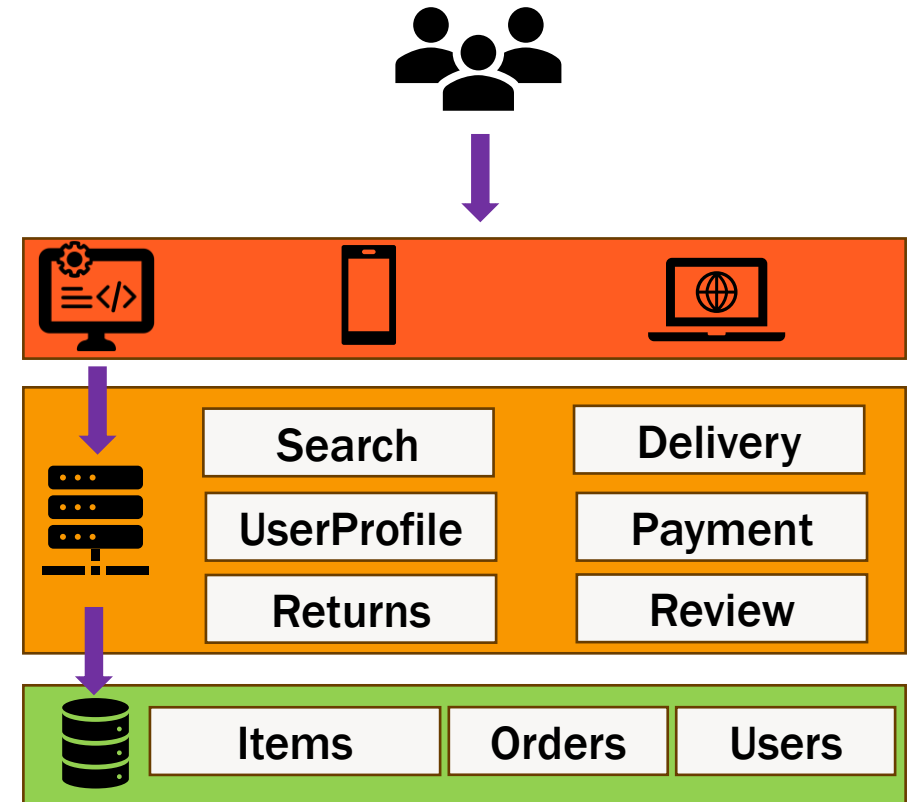
MONOLITHIC ADVANTAGES

- ❖ Simple to test
 - ❖ All code is in a single binary



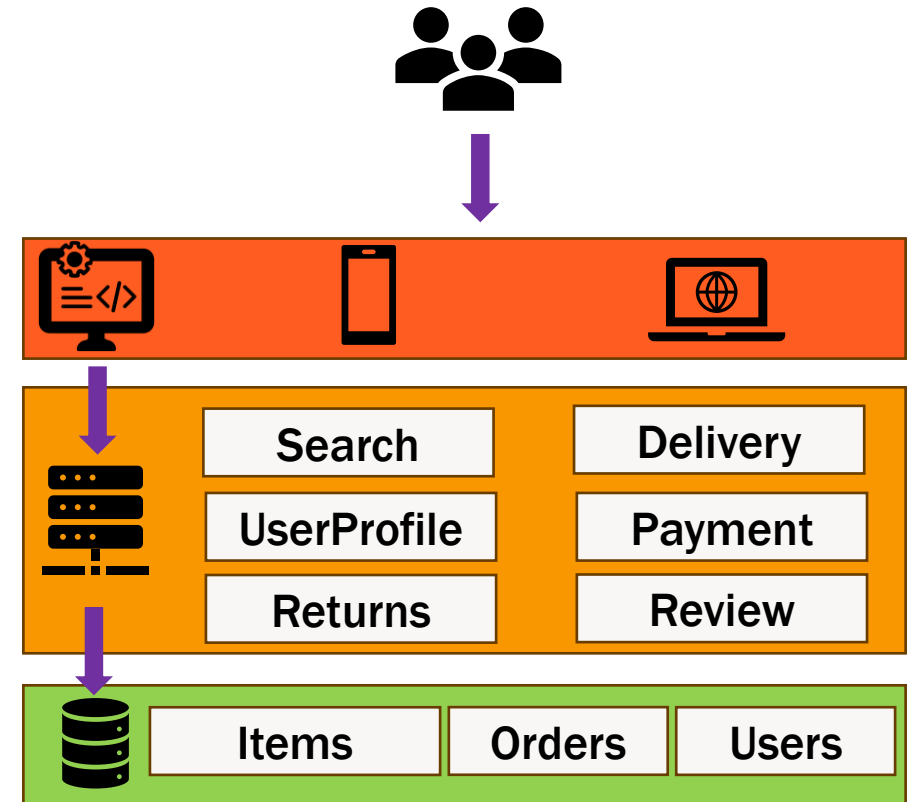
MONOLITHIC ADVANTAGES

- ❖ Simple to test
 - ❖ All code is in a single binary
- ❖ Simple to debug
 - ❖ Better tooling



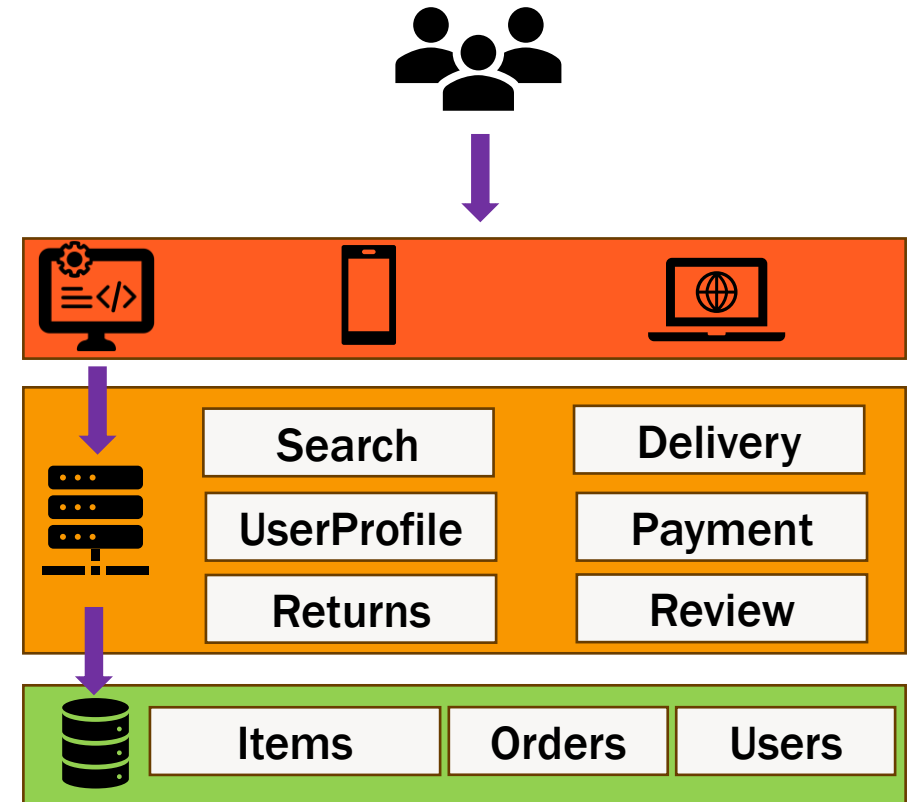
MONOLITHIC ADVANTAGES

- ❖ Simple to test
 - ❖ All code is in a single binary
- ❖ Simple to debug
 - ❖ Better tooling
- ❖ Better Performance
 - ❖ No network communication cost



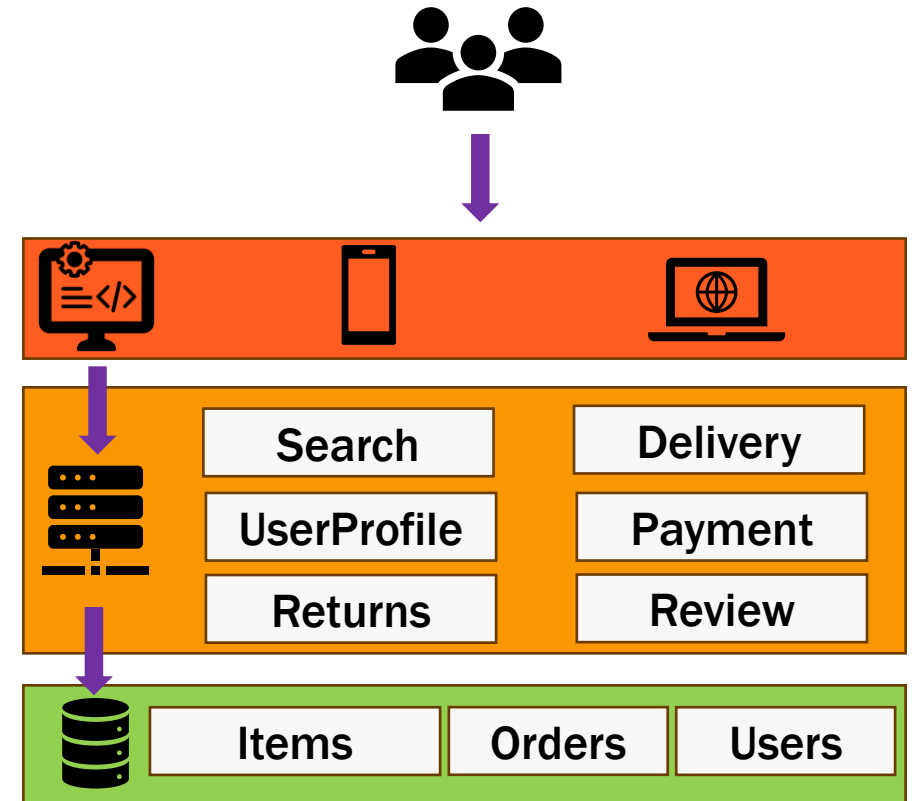
MONOLITHIC DISADVANTAGES

- ❖ Poor scalability
 - ❖ Can't scale individual components



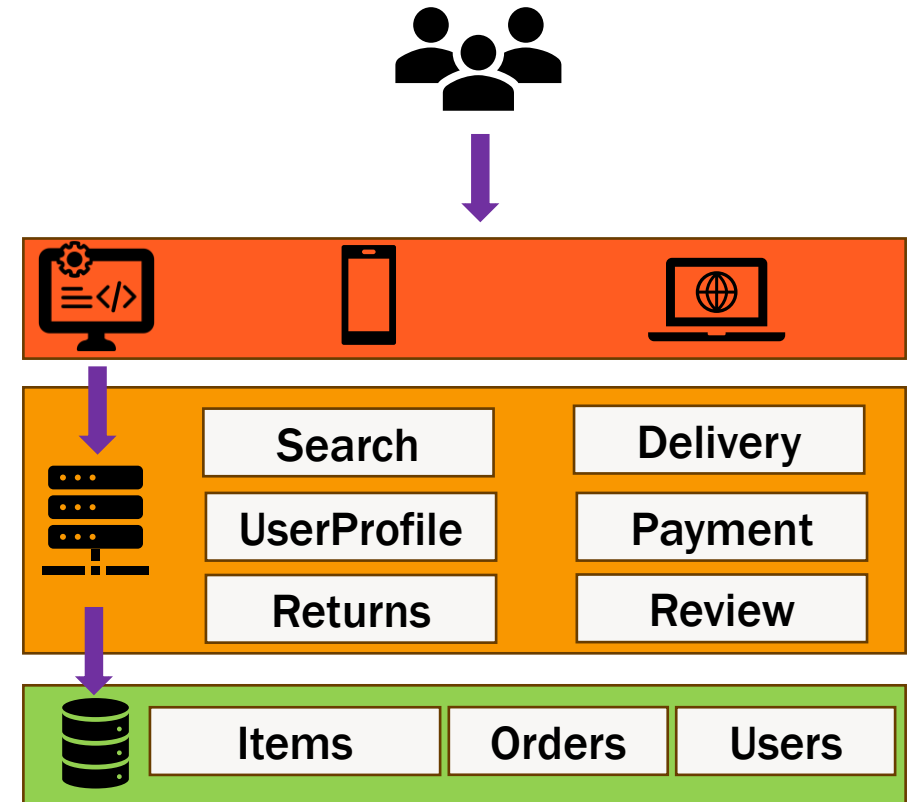
MONOLITHIC DISADVANTAGES

- ❖ Poor scalability
 - ❖ Can't scale individual components
- ❖ Lower Availability
 - ❖ Bug in 1 system crashes the full app

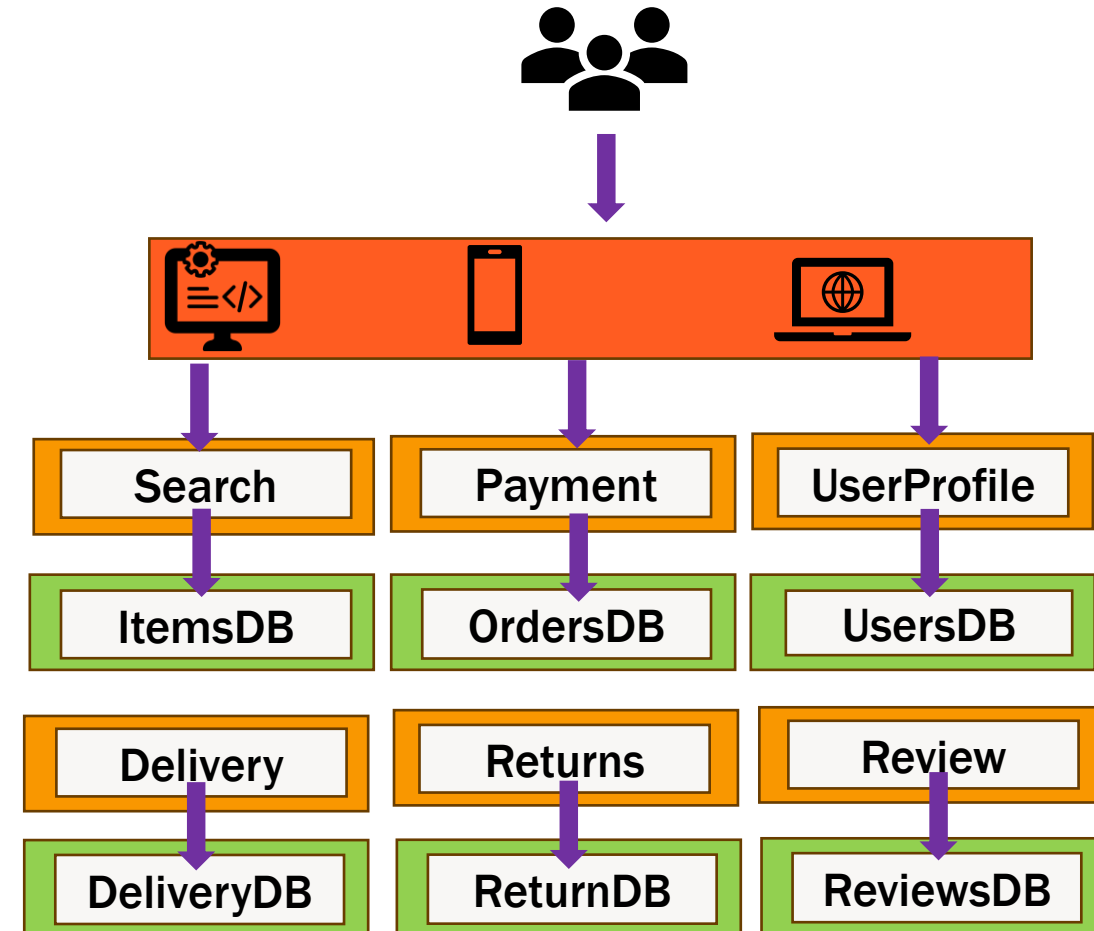


MONOLITHIC DISADVANTAGES

- ❖ Poor scalability
 - ❖ Can't scale individual components
- ❖ Lower Availability
 - ❖ Bug in 1 system crashes the full app
- ❖ Harder to add new features
 - ❖ Lack of modularity

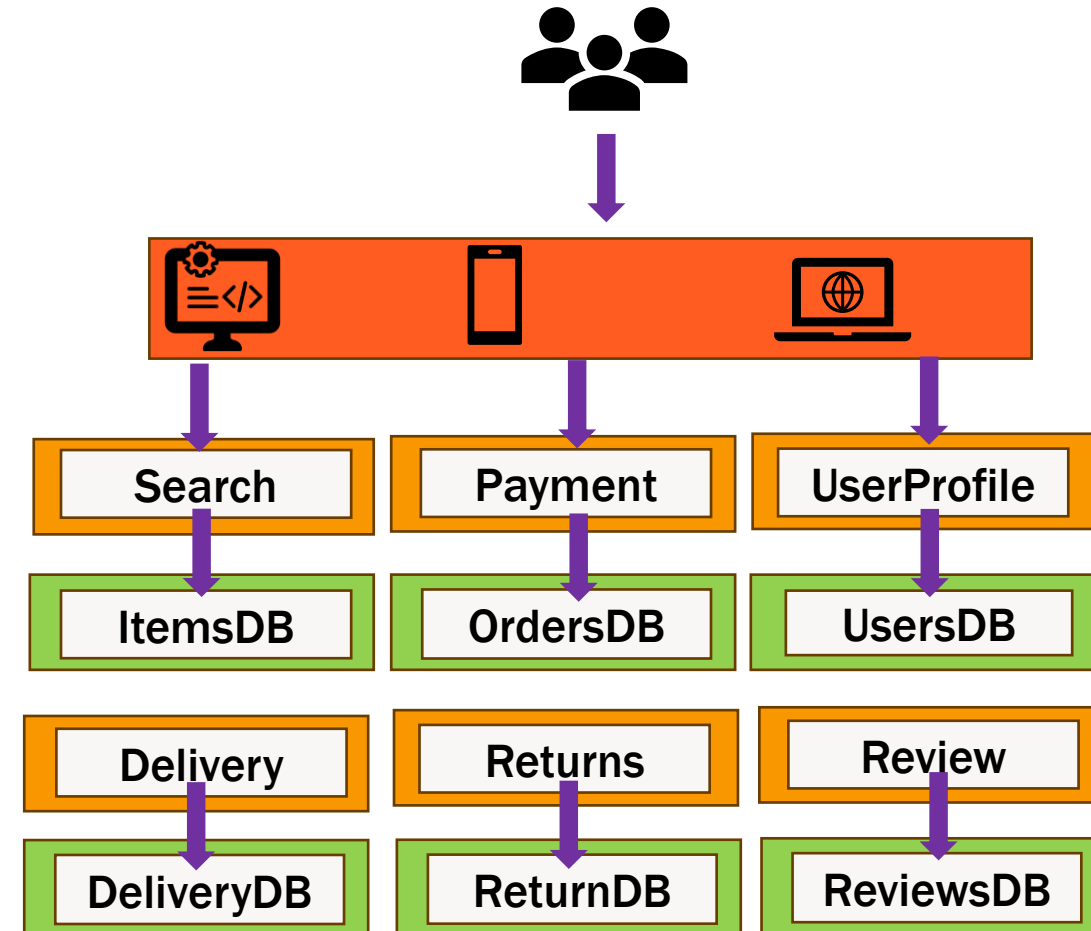


SHIFT TO MICROSERVICES



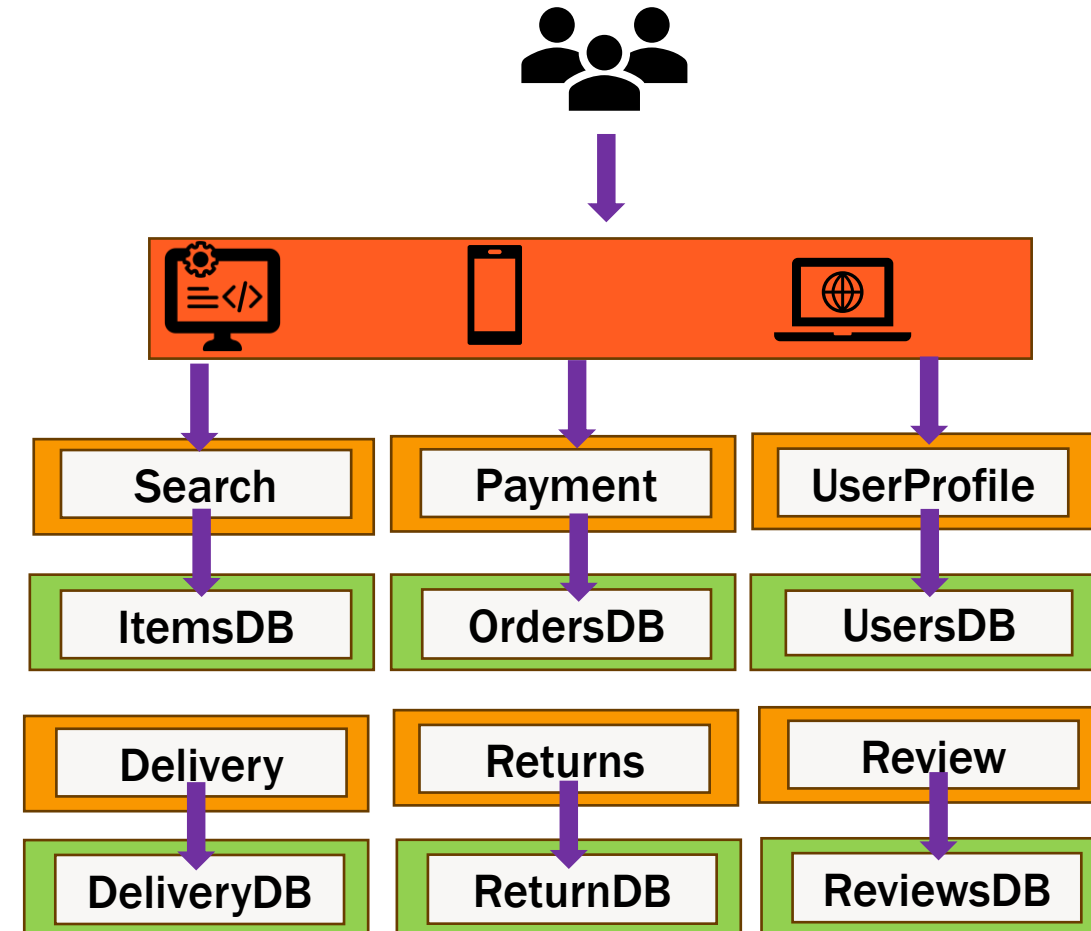
SHIFT TO MICROSERVICES

- ❖ Loosely coupled, modular units
 - ❖ Connected over the network
- ❖ Typically, each unit performs 1 business use-case
- ❖ Each unit
 - ❖ Scales independently
 - ❖ Potentially uses a different language, framework
 - ❖ Developed and deployed individually



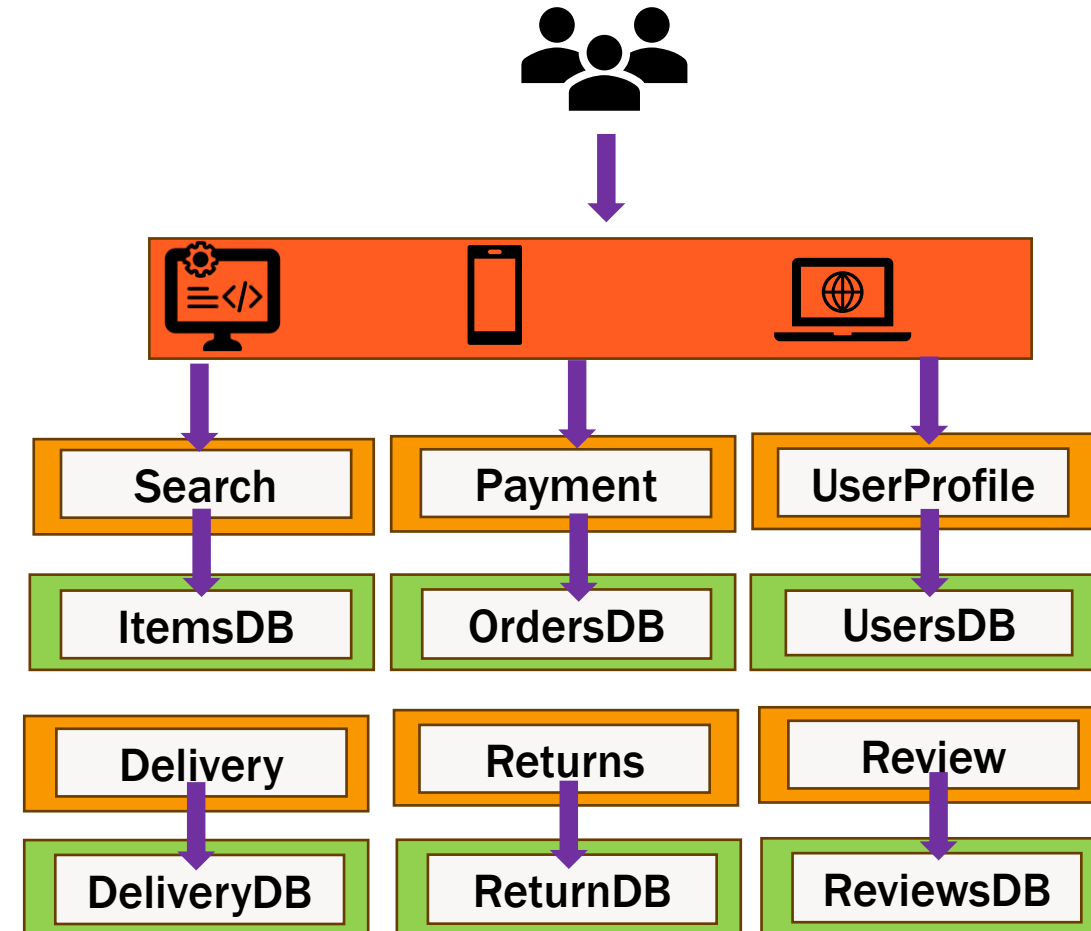
MICROSERVICE ADVANTAGES

- ❖ Easier to maintain
 - ❖ Individual deployment
 - ❖ Updates rolled out independently



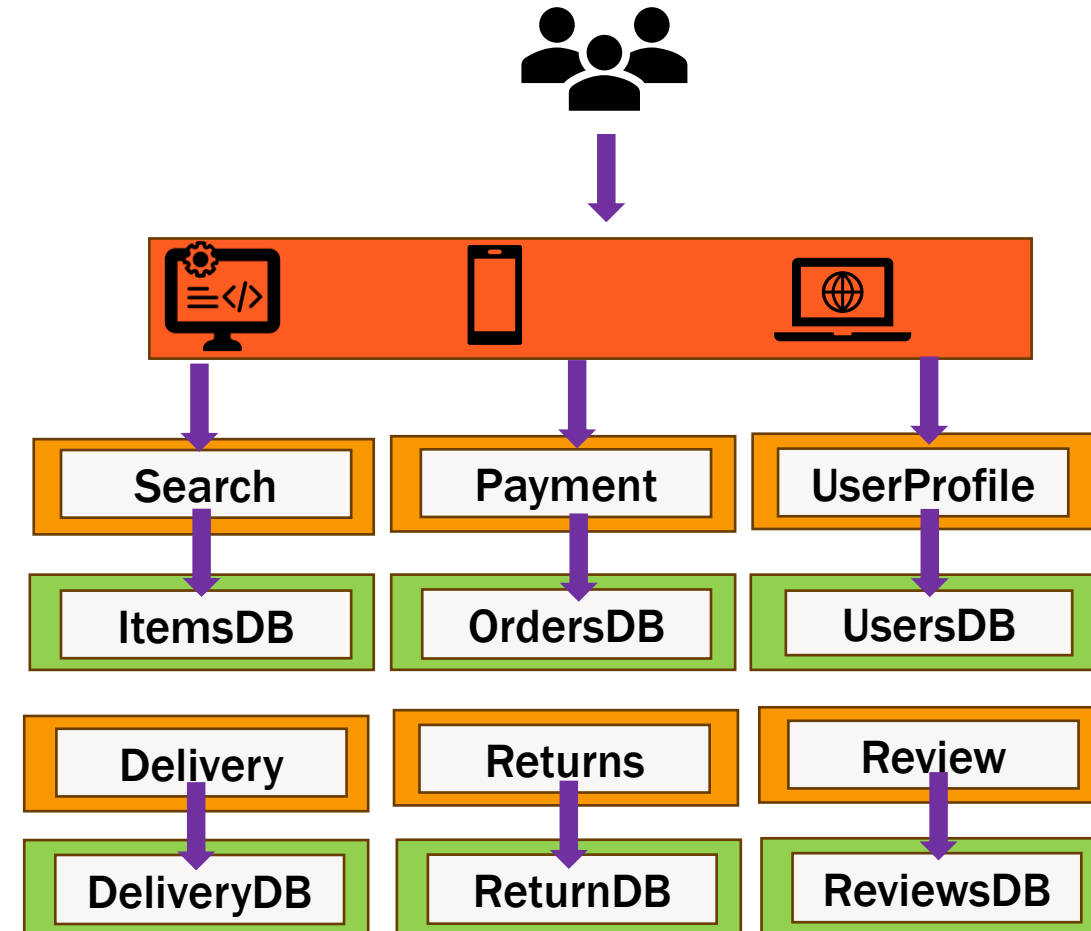
MICROSERVICE ADVANTAGES

- ❖ Easier to maintain
 - ❖ Individual deployment
 - ❖ Updates rolled out independently
- ❖ Isolated Faults
 - ❖ Bug in 1 service don't bring down the full system



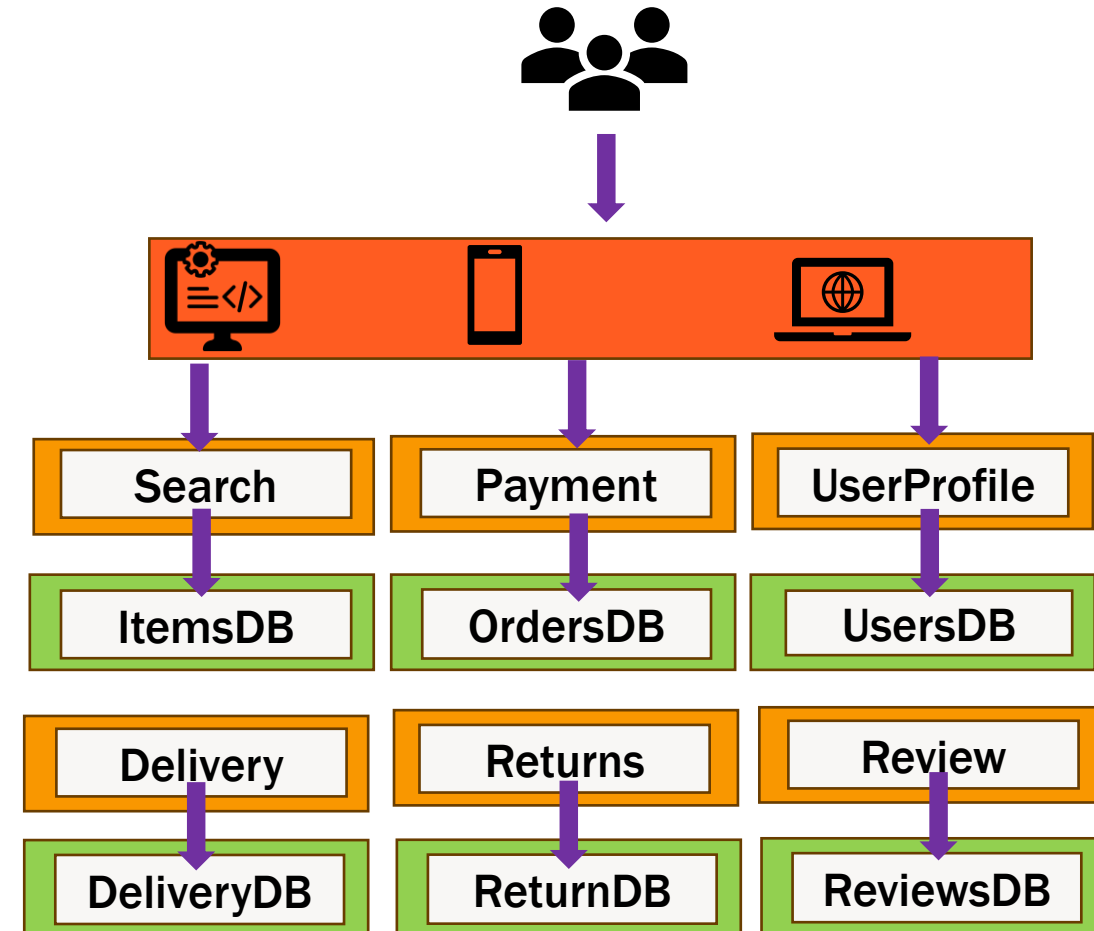
MICROSERVICE ADVANTAGES

- ❖ Easier to maintain
 - ❖ Individual deployment
 - ❖ Updates rolled out independently
- ❖ Isolated Faults
 - ❖ Bug in 1 service don't bring down the full system
- ❖ Increased flexibility + scalability
 - ❖ Make impl choices independently of the rest of the system



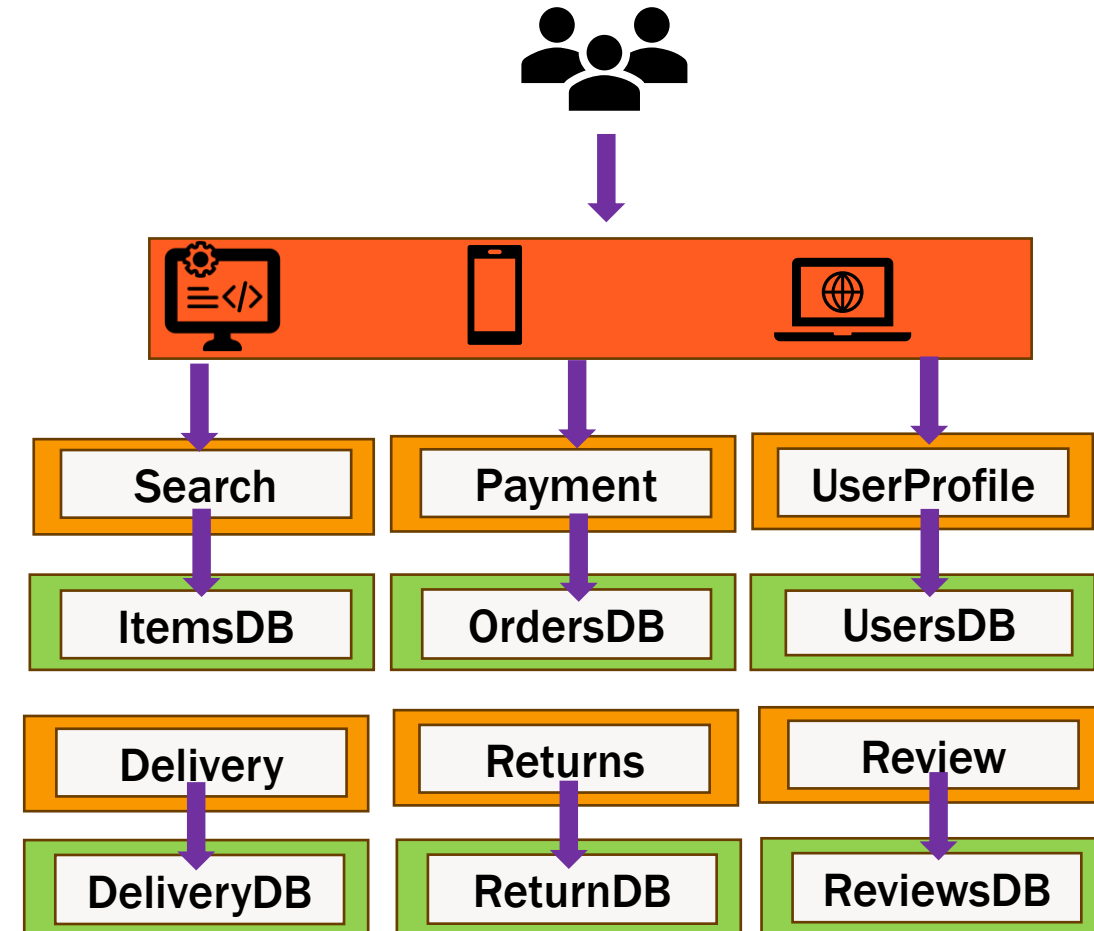
MICROSERVICE DISADVANTAGES

- ❖ Increased complexity
 - ❖ Difficult to debug
 - ❖ Functionality is spread across hundreds/thousands of components



MICROSERVICE DISADVANTAGES

- ❖ Increased complexity
 - ❖ Difficult to debug
 - ❖ Functionality is spread across hundreds/thousands of components
- ❖ Performance hit!
 - ❖ Higher communication cost





DISCUSSION THEMES

- ❖ **When to use Microservices vs Monoliths?**
- ❖ **What is the right granularity for a microservice?**
- ❖ **What are the key components of a representative microservice system?**
- ❖ **Are microservices more reliable than monoliths?**